


SERVICE MENU

The *service light* will be “on” if the security system requires service. If the *service light* is “on”, press the [*] key followed by the [2] key to determine the service condition. One or more zone lights will illuminate indicating what service(s) is required. Call your service provider immediately for these problems. Below is a listing of what each light means in a service condition.

| LIGHT | PROBLEM | | | | | | | | | | | | | | | | |
|---|---|---|--|---|--|---|---------------|---|---------------------|---|------------|---|------------------|---|----------------|---|--------------|
| 1 | <p>SYSTEM FAULT - Press the [1] key. The <i>zone light(s)</i> that is illuminated corresponds to the system fault(s) below:</p> <table border="0"> <tr> <td>1</td> <td>Over Current Fault</td> <td>5</td> <td>Expander Low Battery</td> </tr> <tr> <td>2</td> <td>Siren Trouble</td> <td>6</td> <td>Expander Box Tamper</td> </tr> <tr> <td>3</td> <td>Box Tamper</td> <td>7</td> <td>Expander Trouble</td> </tr> <tr> <td>4</td> <td>Expander Power</td> <td>8</td> <td>Ground Fault</td> </tr> </table> <p>Note: Faults 1 & 2 are global in nature and will affect all partitions of a multi-partition system. Press the [#] key to return to the 1 of 8 <i>service lights</i>.</p> | 1 | Over Current Fault | 5 | Expander Low Battery | 2 | Siren Trouble | 6 | Expander Box Tamper | 3 | Box Tamper | 7 | Expander Trouble | 4 | Expander Power | 8 | Ground Fault |
| 1 | Over Current Fault | 5 | Expander Low Battery | | | | | | | | | | | | | | |
| 2 | Siren Trouble | 6 | Expander Box Tamper | | | | | | | | | | | | | | |
| 3 | Box Tamper | 7 | Expander Trouble | | | | | | | | | | | | | | |
| 4 | Expander Power | 8 | Ground Fault | | | | | | | | | | | | | | |
| 2 | <p>ZONE TAMPER - Press the [2] key and the <i>zone light(s)</i> will illuminate showing the zone(s) that are tampered. Press the [#] key to return to the 1 of 8 <i>service lights</i>.</p> | | | | | | | | | | | | | | | | |
| 3 | <p>ZONE LOW BATTERY - Press the [3] key. The <i>zone light(s)</i> will illuminate showing which zone(s) has a low battery. This only applies to wireless zones. Press the [#] key to return to the 1 of 8 <i>service lights</i>.</p> | | | | | | | | | | | | | | | | |
| 4 | <p>ZONE LOSS OF SUPERVISION - Press the [4] key and the <i>zone light(s)</i> will illuminate showing which zone(s) has loss of supervision. This only applies to wireless zones. Press [#] key to return to the 1 of 8 <i>service lights</i>.</p> | | | | | | | | | | | | | | | | |
| 5 | <p>ZONE TROUBLE - Press the [5] key and the <i>zone light(s)</i> will illuminate showing which zone(s) has a trouble condition. Press the [#] key to return to the 1 of 8 <i>service lights</i>.</p> | | | | | | | | | | | | | | | | |
| 6  | <p>TELEPHONE FAULT - Press the [6] key. The <i>zone light(s)</i> that is illuminated corresponds to the system fault(s) below:</p> <table border="0"> <tr> <td>6</td> <td>Line Trouble / Line Cut - This light will illuminate when there is telephone line trouble or the telephone line has been cut. The <i>service light</i> will remain lit until the telephone trouble clears and a user code is entered.</td> </tr> <tr> <td>7</td> <td>Auxiliary Comm Device Fail - Radio backup has failed.</td> </tr> </table> | 6 | Line Trouble / Line Cut - This light will illuminate when there is telephone line trouble or the telephone line has been cut. The <i>service light</i> will remain lit until the telephone trouble clears and a user code is entered. | 7 | Auxiliary Comm Device Fail - Radio backup has failed. | | | | | | | | | | | | |
| 6 | Line Trouble / Line Cut - This light will illuminate when there is telephone line trouble or the telephone line has been cut. The <i>service light</i> will remain lit until the telephone trouble clears and a user code is entered. | | | | | | | | | | | | | | | | |
| 7 | Auxiliary Comm Device Fail - Radio backup has failed. | | | | | | | | | | | | | | | | |
| 7  | <p>FAILURE TO COMMUNICATE - This light will illuminate when there is a failure to communicate between your system and the central station.</p> | | | | | | | | | | | | | | | | |
| 8  | <p>LOSS OF SYSTEM TIME - This light will illuminate when there has been a loss of power and your system clock needs to be reset. Instructions are on page 14.</p> | | | | | | | | | | | | | | | | |
| EXIT | <p>Press the [#] key to exit the Service Light mode.</p> | | | | | | | | | | | | | | | | |

 **Note: This fault is global in nature and will affect all partitions of a multi-partition system.**